

Quick Start Guide & Terms and Conditions

SAMSUNG Galaxy S21 FE 5G



GH68-53626A

Printed in Korea

Need support?

User manual

From your device



Settings



Tips and help

Samsung Care +

Get coverage for repairs and 24/7 dedicated support.

To learn more, visit samsung.com/us/support/samsung-care-plus

Samsung Support

Get direct access to FAQs, tips and tricks, videos, and more.

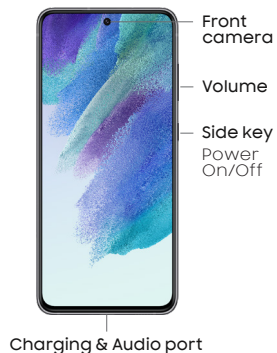
Visit samsung.com/us/support

Samsung Care - YouTube

Check out the latest support videos to help you with your Samsung product.

Visit [Youtube.com/samsungcare](https://youtube.com/samsungcare)

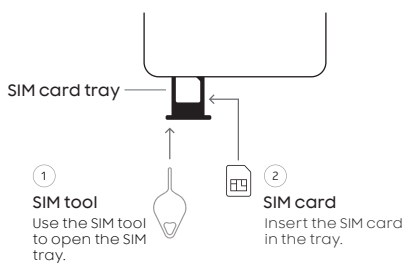
Get to know your device



Use only Samsung-approved chargers and cables. To avoid injury or damage to your device, do not use incompatible, worn or damaged batteries, chargers or cables.

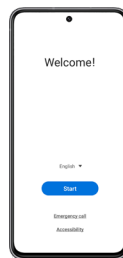
Get connected

Insert the SIM card in the SIM card tray as shown



For optimal functionality, use the pre-installed SIM card.

Follow setup screens and transfer content to your new phone



Manage your account



My Verizon Mobile app

Manage your account, track your usage, edit account information, pay your bill and more.



International travel

For features and rates when outside the US, visit: [Verizonwireless.com/solutions-and-services/international-travel](https://verizonwireless.com/solutions-and-services/international-travel)



Customer service

Call 800.922.0204

Twitter @VZWSupport



Download a User Guide from [Verizonwireless.com/support](https://verizonwireless.com/support)

Additional information

Your wireless device and third-party services

Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this device or any non-Verizon Wireless applications, services and products, including any personal information you choose to use, submit or share with others. Specific third-party terms and conditions, terms of use and privacy policies apply. Please review carefully all applicable terms, conditions and policies prior to using this wireless device and any associated application, product or service.

Terms and Conditions

Read this document before operating the mobile device, accessories, or software (defined collectively and individually as the “Product”) and keep it for future reference. This document contains important Terms and Conditions. Electronic acceptance, opening the packaging, use, or retention of the Product constitutes acceptance of these Terms and Conditions.

Arbitration Agreement - This Product is subject to a binding Arbitration Agreement between you and SAMSUNG ELECTRONICS AMERICA, INC. (“Samsung”). You can opt out within 30 calendar days of purchase: email optout@sea.samsung.com or calling 1-800-SAMSUNG (726-7864) and providing the applicable information.

The Arbitration Agreement, Standard One-year Limited Warranty, End User License Agreement (EULA), and Health & Safety Information for your device are available at:

English:
www.samsung.com/us/support/legal/mobile

Spanish:
www.samsung.com/us/support/legal/mobile-sp

This information is on the device:

Settings > About phone or About device or About tablet > Legal information > Samsung legal or, search for “Legal”.

You can view the Federal Communications Commission (FCC) certification, if applicable, by opening Settings > About phone or About device or About tablet > Status or Status information

Specific Absorption Rate (SAR) certification information

For information about SAR, visit:

- <https://www.fcc.gov/general/radio-frequency-safety-0>
- www.fcc.gov/encyclopedia/specific-absorption-rate-sar-cellular-telephones
- www.samsung.com/sar

Samsung mobile products and recycling

WARNING! Never dispose of batteries in a fire because they may explode. Do not disassemble, crush, puncture, heat, burn or reuse.

For more recycling information, go to our website: www.samsung.com/recycling or call 1-800-SAMSUNG.



FCC Part 15 Information and Notices

This device complies with part 15 of the FCC Rules. Operation is subject to conditions:
(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Operate devices that support wireless power sharing at least 8 inches/20 cm away from your body.

Emergency calls

Emergency calls may not be possible on all wireless mobile device networks or when certain network services and/or mobile device features are in use. Check with local service providers. If certain features are in use (e.g. call blocking) you may first need to deactivate those features before you can make an emergency call.

HAC for Newer Technologies

This device has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this device that have not been tested yet for use with hearing aids. It is important to try the different features of this device thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this device for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or device retailer.

FCC Hearing Aid Compatibility (HAC) regulations for wireless devices

The FCC established requirements for devices to be compatible with hearing aids and other hearing devices. For more information, visit <https://www.fcc.gov/consumers/guides/hearing-aid-compatibility-wireline-and-wireless-telephones>

Exposure to Radio Frequency (RF) signals

For information, go to www.samsung.com/us/support/legal/mobile > Health and Safety Information > Exposure to Radio Frequency (RF) signals

Responsible listening

CAUTION! Avoid potential hearing loss by not exposing yourself to loud sounds for a prolonged period of time. For more information, go to www.samsung.com/us/support/legal/mobile > Health and Safety Information > Responsible listening

Smart practices while driving

Samsung is committed to both promoting responsible driving and giving drivers tools to address distractions. For more information, go to www.samsung.com/us/support/legal/mobile > Health and Safety Information > Smart practices while driving

Pacemaker and implantable medical devices

CAUTION! Persons who have implantable medical devices should consult their health care provider before using mobile electronic devices, and can go to www.samsung.com/us/support/legal/mobile > Health and Safety Information > Pacemaker and implantable medical devices for information.

For additional Health & Safety information, including Samsung's Knox security platform, Maintaining Dust & Water Resistance, Navigation, GPS, AGPS, and Wireless Emergency Alerts (WEA), see

English:
www.samsung.com/us/support/legal/mobile

Spanish:
www.samsung.com/us/support/legal/mobile-sp

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