Q: How do I un-install KIES?

A: If KIES has not installed properly and you wish to un-install follow the steps below:

1. To remove the failed installation Kies files from your PC use the uninstall file.

2. The KIES uninstall program can be downloaded from www.samsung.com
   Path : www.samsung.com > Support > Model (GT-I9000) > Downloads > Software

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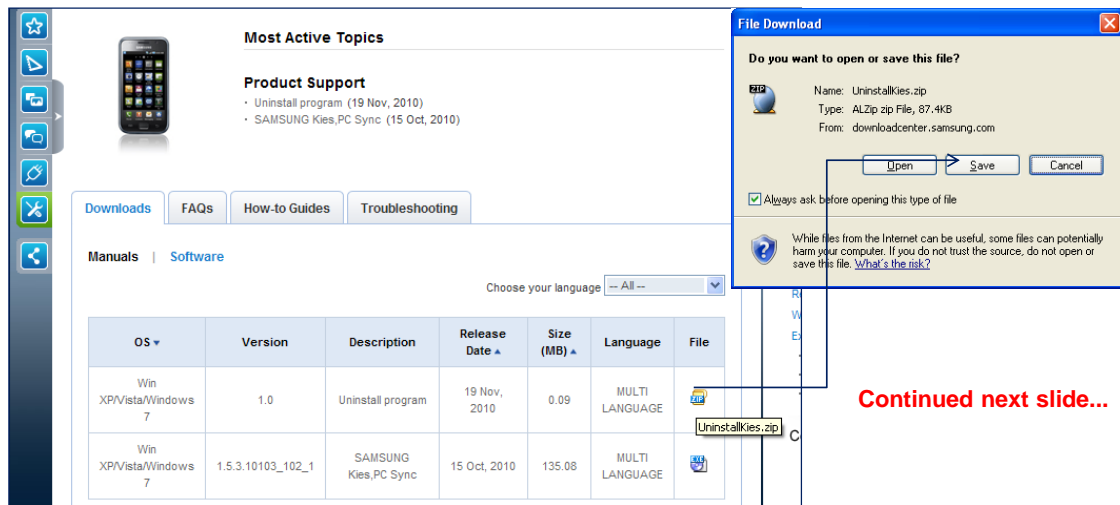**3. Download the Uninstall file and save it on you PC (No specific location required)**

Link at Samsung.com/uk shown below:
http://www.samsung.com/uk/consumer/mobile-devices/smartphones/android/GT-I9000HKDXEU/index.idx?pagetype=prd_detail&tab=support

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**4. Click on
the Uninstall.exe file to run it.**
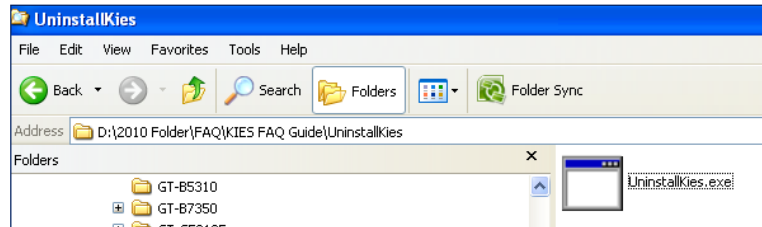
**5. A Pop up box will appear to
advise when done.**
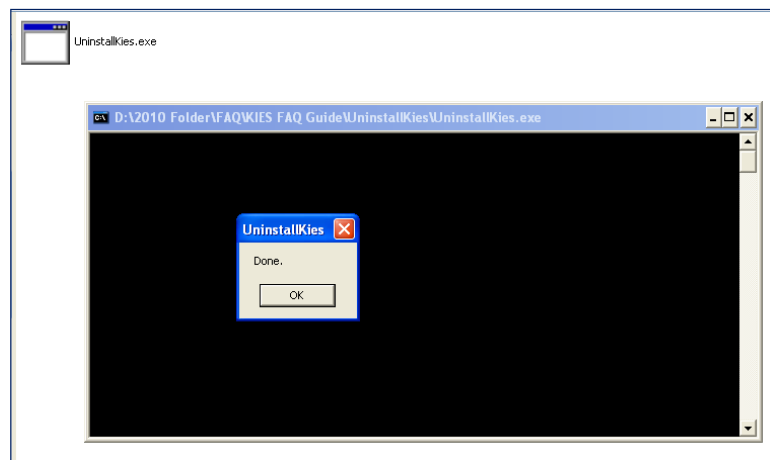
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6. Revisit the Software support Site to download the latest Version of KIES.

Re-install KIES once download complete